



# Community Access™ Portal

## Build a loyal, connected provider community

Give your community care providers a new window to their patients within your health system. With Community Access Portal, they can track major patient flow milestones, as well as referral request status and assignments. As a result, they're happier, and more likely to send patients to your system.

Community Access Portal is a web-based entry to your health system for your provider community. It helps you streamline and automate communication with community care teams.

### Community Access Portal Features

- ▶ A convenient online direct admit option for your physician community. As your Access Center staff work the case, external care teams receive automatic updates on the status of their requests.
- ▶ An automated "feedback loop" that gives external care teams updates on their patients' flow milestones—including real time bed assignment. Community care teams can also see when their patients arrive in a bed, and when they're discharged.

- ▶ A mobile application for physicians to view their patients' request and admission status.
- ▶ Seamless integration with TeleTracking's TransferCenter® application. Patient and referral data automatically appear in TransferCenter as a pending request. An on-screen notification alerts Access Center staff that a new request needs attention.

### BENEFITS

- Builds physician satisfaction and loyalty
- Improves patient care coordination
- Helps you increase market share
- Streamlines patient intake
- Enhances your health system brand



Community Access Portal is a secure, cloud-hosted solution powered by TeleTracking and branded for your health system.



**A**

External care teams now have a convenient online way to refer patients to you—reducing phone calls to your Access Center.



**B**

The portal provides automatic updates on referral status. Phone time is spent more effectively—connecting the referring physician with the accepting hospitalist.



**C**

Visit number, bed assignment, bed occupancy date and timestamp, and more, are automatically sent to the referring team via the portal.



**D**

The referrer can check the portal at any time for the location, admission, and discharge status of all active referrals to your system.

### An Investment in Your Provider Community

Community Access Portal is a gift for your provider network. It's ideal for:

- ▶ Freestanding EDs
- ▶ Skilled nursing and long-term care facilities
- ▶ PCPs and specialists
- ▶ Rural hospitals and community clinics
- ▶ Anywhere else care is provided in your community

### Easy to Implement

Community Access Portal is a cloud-hosted extension of TeleTracking's TransferCenter® application, and the first module in TeleTracking's Access Management™ Suite. Getting started is easy:

- ▶ Your Community Access Portal is branded with your health system logo and color. It requires no desktop installation—your community providers simply log in securely via their web browsers.
- ▶ You choose which members of your provider community should receive

access to the portal. It's a great way to engage your community care providers and attract new referral business.

- ▶ TeleTracking provides Best in KLAS implementation. This includes "quick-start" marketing content, and ride-alongs for your first provider visits. We partner with you to ensure that your team is comfortable presenting Community Access Portal.
- ▶ And of course, TeleTracking's Solution Center is always there for you with year-round, round-the-clock support.

## What are Community Care Providers Saying about Community Access Portal?

**LOVE**

More inclined to send the next patient your way

**SIMPLE**

Know exactly what's going on with my request

**GAME CHANGING**

Don't have to sit and wait anymore